

November 21, 2006

The intent of this study is for Contract Cleaners to use the findings and recommendations in this report as a starting point in negotiating, and inviting collaborative interaction with stakeholders in developing the terms and conditions that will create functioning, sustainable and high value contract cleaning service agreements.

Scope of Work

To produce a report for the Contract Cleaning industry which will:

1. Provide an overview of the extent of the challenges and risks the contract cleaning industry is dealing with regarding labour issues.
 2. Report on data specific to competing industries such as fast food, retail and general labour. To review the concerns, risks and competing compensation packages that the janitorial industry is facing in today's labour market.
 3. Provide short term guidelines on wage rates and strategies that could reverse the trend of cleaning staff leaving the industry making 'being a cleaner' an attractive option in today's lower wage, work force.
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